

DRS BATES, FEARN-SMITH, FARRELL, SCOTT & WHITER

SOUTHERNHAY HOUSE SURGERY

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Date: December 2021- April 2022

Dear Patient

Due to on-going staffing shortages the practice has decided to informally close the patient list to new registrants in order to enable us to deliver an effective and safe level of service to those patients who are currently registered with us.

Unfortunately, it is estimated that you will not be able to register with us until April at the earliest and we are sorry for any inconvenience this may cause you and/or your family.

Please rest assured that we are actively seeking to resolve this situation and will do everything possible to reopen the list as soon as it is practically possible.

It is suggested that you register with a local practice.

Information about practices near your home address can be found at <https://www.nhs.uk/service-search/find-a-gp>

If you have any questions relating to this matter, please contact the practice and ask to speak to the Patient Services Manager or Practice Manager.

Yours sincerely,

Cindy Flatt

Practice Manager